Performance

Meeting our customer (external) and company (internal) requirements, schedules and goals.

Examples

› Completing projects on time

› Meeting customer technical specifications

› Achieving personal quarterly goals

Courage

The ability to do something you know is right, even though it is frightening or difficult.

Examples

› Notifying management of a hard to detect non-conformance, especially if the non-conformance is costly or cannot be repaired

Development

On-going continuous education and training to accomplish goals, improve opportunities and increase proficiency.

Examples

› Taking advantage of professional groups and organizations for education and learning resources

› Utilizing education resources to improve skills

› Learning new skills

Performance   Courage   Character   Initiative   Development

Initiative

Self-starting, recognizing opportunities to improve personally and in the workplace, without being told or prompted. Using novel and creative ways and methods to accomplish a goal.

Examples

› Figuring out a better process or method that reduce set-up and run time

› Learning about a new process after hours to prepare for an upcoming project

› Keeping a work area clean during machining cycles

Character

Demonstrating ownership, accountability, and responsibility for one's actions, versus blaming others, providing excuses, or denying the impact of personal actions.

Examples

› Acknowledging that an out-of-office situation is impacting your work performance

› Taking ownership of your behavior or mistakes

› Not blaming another person for your actions